



Summer Technology Newsletter

There are many projects scheduled for this summer which may result in some network downtime. Please check your email and/or the “Technology Information and News” link on the district webpage to get the latest technology information, notices, and status. Go to **District--Departments--Technology**

Contact information for Tech Support:

Solarwinds(helpdesk ticketing):

On-site-- access link on desktop or district website(Staff Resources-Solarwinds)

Off-site—submit an email: helpdesk@greenfield.k12.wi.us, this will generate a ticket in Solarwinds.

****Please use Solarwinds first and supply an alternate phone number and/or email address we can contact you. It will make it easier to resolve any problem in a timely manner.**

Phone Support: Helpline is: 414-855-2460

*Please leave a message, phone number, and hours we can return phone call (7-3:30pm).

District Website:

www.greenfield.k12.wi.us

**If you are not returning for the school year, please contact myself or your building Tech to return your district-owned device and signoff form.

Please do not hesitate to contact the Tech Department for technology assistance over the summer.

Hope you all have a relaxing and safe summer!

Thank you,

Pat Graziano/Tech Department